



# IDOE LINK Initiative

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*Working Together for Student Success*

## Background

- The Indiana Department of Education (IDOE) recently announced the LINK Initiative, an IDOE effort to leverage information technology to advance the vision and mission of the Indiana Department of Education.
- IDOE evaluated the system portfolio and identified candidates for modernization and enhancement, selecting five main areas.
- The LINK Initiative is the name for the multi-year effort involving five component projects aimed at improving customer experience and support for schools.
- These projects build on the foundation of system consolidation and infrastructure modernization completed in 2017.



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## IDOE LINK Initiative: System Modernization



**Intelli grants**: The purpose of this project will be to improve the processing of the State and Federal funding streams.



**Data Exchange**: The purpose of this project will be to improve the process of data transfer and certification for student and educator level data submitted by schools and school corporations.



**INview**: The purpose of this project will be to improve access to IDOE data and resources.



**Unified Access**: The purpose of this project will be to establish and implement the foundational technical elements which will support the remaining projects.



**Schools 360**: The purpose of this project will be to implement a tool to improve the capacity of internal staff to support customers.



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The Schools 360 project will implement Microsoft Dynamics 365 within the IDOE to improve the capacity of internal staff to support customers.

### What IDOE is doing...

- Organize IDOE work around schools and school corporations
- Track contact with the schools and school corporations
- Access IDOE wide data including master school information
- Access business area specific information
- Establish workflows for completing business area functions
- Create dashboards and task lists to drive daily activity

### What that means for schools...

- Improved support with collaborative response
- Possible new electronic submission of some forms



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The Unified Access project will implement processes, policies and technologies to accomplish the key objectives of the LINK initiative.

**What IDOE is doing...**

- Streamlining identity, user and access management
- Unifying point of entry for IDOE solutions
- Revising Master Data Management
- Adopting data standards
- Adopting user interface and user experience standards
- Reviewing and revising infrastructure policies

**What that means for schools...**

- Fewer usernames and passwords
- Consolidated on-board/off-board process for access to systems
- More robust master data management aligned to the Ed-Fi Data Standards
- New site to access all IDOE systems



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The INtelligent\$ project will implement a consistent platform to manage the full cycle of State and Federal funding streams.

**What IDOE is doing...**

- Unify processes and systems for managing the lifecycle of funding streams
- Improve communication regarding grant opportunities and timelines
- Create dashboards to track funding streams

**What that means for schools...**

- New solution for the full grant lifecycle, from application through final reporting.
- Includes State and Federal funding; competitive and formula



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The INview project will implement technologies to improve data access, transparency and collaboration. Components will include publicly and securely available data sets and dashboards.

#### What IDOE is doing...

- Enriching access and visualization of publically available data
- Upgrading dashboards for school and school corporation to access record level data

#### What that means for schools...

- New public data transparency portal meeting ESSA requirements
- New dashboards will be available to schools for accessing student-level data and reports previously available in the Learning Connection



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## DATA EXCHANGE

The Data Exchange project will implement a solution to improve the transfer and certification of student and educator level data between the IDOE and education entities.

#### What IDOE is doing...

- Implementing Ed-Fi Data Standards and Technology Suite
- Improving data transfer methods
- Updating the process for data review and certification
- Implementing SIS vendor certification protocols
- Addressing non-SIS bulk data submissions
- Transitioning to robust business rule management

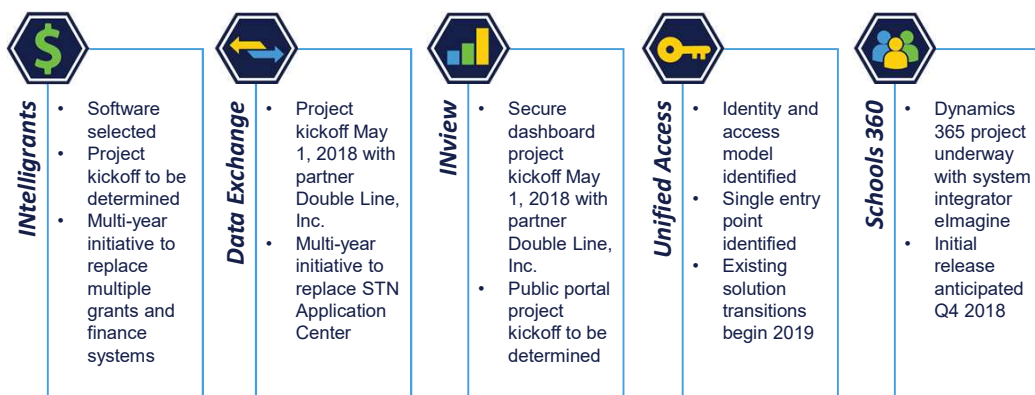
#### What that means for schools...

- New process for schools to submit data through interoperable data exchange
- New portal for review and approval of data
- New process for SIS vendor to certify



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## IDOE LINK Initiative: Status and Timelines



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## IDOE LINK Initiative: Next Steps

- Spread the Message**
  - IDOE will be working with stakeholders to ensure questions are answered and concerns addressed.
  - Stakeholder support is being planned now and will be publicized on the LINK News and Events page at <https://www.doe.in.gov/link/link-news-events>.
  - Key sessions:
    - May 9, 2018 11 am EDT **Ed-Fi 101 Webinar**
    - May 16, 2018 2 pm EDT **LINK Initiative: SIS Vendor Webinar**
- Project Kickoffs**
- Development and Implementation Plans**
  - Timelines for implementation phases, testing, training, etc.

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## Questions?



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